

**MADISON COUNTY ROAD DEPARTMENT**

**AUGUST 2016**

**CLOSED CALL ANALYSIS**

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23071	08/01/16	08/04/16	08/02/16	Limb Pickup	Brown, Shirley	Northshore Pl	District 4	Medium Priority
A	14:08:00	07:10:00		Closed	Fletcher, Brad	Northshore Pl		
	<b>Dur (hours)</b>	65.03		<b>Limbs pick up at this address in Lake Caroline</b>				
23072	08/01/16	08/08/16	08/02/16	Limb Pickup	Brown, Shirley	Castle Ridge Cv	District 3	Medium Priority
A	14:11:00	07:28:00		Closed	Case, Robert	Castle Ridge Cv		
	<b>Dur (hours)</b>	161.28		<b>Limbs pick up</b>				
23073	08/01/16	08/04/16	08/02/16	Limb Pickup	Brown, Shirley	Kehle Rd	District 3	Medium Priority
A	14:13:00	07:10:00		Closed	Foland, Bruce	Kehle Rd		
	<b>Dur (hours)</b>	64.95		<b>Limbs pick up</b>				
23074	08/01/16	08/04/16	08/02/16	Limb Pickup	Brown, Shirley	Gluckstadt Rd	District 3	Medium Priority
A	14:15:00	07:14:00		Closed	Walker, George	Gluckstadt Rd		
	<b>Dur (hours)</b>	64.98		<b>Limbs pick up</b>				
23079	08/02/16	08/04/16	08/03/16	Limb Pickup	Brown, Shirley	Gunter Rd	District 5	Medium Priority
A	10:21:00	07:14:00		Closed	McAlpin, Selena	Gunter Rd		
	<b>Dur (hours)</b>	44.88		<b>Limbs to be picked up</b>				
23080	08/02/16	08/04/16	08/03/16	Limb Pickup	Brown, Shirley			Medium Priority
A	10:30:00	07:11:00		Closed	Young, Charles	Hwy16 Canton 39046		
	<b>Dur (hours)</b>	44.68		<b>She has debris and tires, etc., that need to be picked up. It is a lot of stuff.</b>				
23081	08/02/16	08/08/16	08/03/16	Limb Pickup	Brown, Shirley	Thornberry Cv	District 1	Medium Priority
A	12:20:00	07:28:00		Closed	Hollinsworth, Mary	Thornberry Cv		
	<b>Dur (hours)</b>	139.13		<b>Requesting to have limbs picked up</b>				
23083	08/02/16	08/11/16	08/03/16	Pot Holes	Brown, Shirley	Ben Lockett Rd	District 5	Medium Priority
A	14:16:00	10:39:00		Closed	Edwards, James	Ben Lockett Rd		
	<b>Dur (hours)</b>	212.38		<b>Called requesting pot holes on road be filled</b>				
23084	08/02/16	08/11/16	08/03/16	Pot Holes	Brown, Shirley	Williams Carson Rd	District 5	Medium Priority
A	14:17:00	10:40:00		Closed	Velma, Buckley	Williams Carson Rd		
	<b>Dur (hours)</b>	212.38		<b>Request to have pot holes filled on entire road</b>				
23087	08/02/16	08/08/16	08/03/16	Limb Pickup	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	15:05:00	07:28:00		Closed	Crowley, Lamont	North Old Canton Rd		
	<b>Dur (hours)</b>	136.38		<b>Requesting to have limbs picked up</b>				

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23088	08/03/16	08/08/16	08/04/16	Limb Pickup	Brown, Shirley	Mallard Pointe Dr	District 1	Medium Priority
A	12:05:00	07:28:00		Closed	Gaudet, Mary	Mallard Pointe Dr		
	<b>Dur (hours)</b>	115.38		<b>Limbs pick up</b>				
23089	08/03/16	08/08/16	08/04/16	Limb Pickup	Brown, Shirley	Germany Dr		Medium Priority
A	14:09:00	07:29:00		Closed	Fritz, Ben	Germany Dr		
	<b>Dur (hours)</b>	113.33		<b>Limbs pick up at this address in Hannover</b>				
23091	08/04/16	08/09/16	08/05/16	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	07:14:00	07:13:00		Closed	Smith, Ann	Caroline Blvd		
	<b>Dur (hours)</b>	119.98		<b>Limbs pick up</b>				
23092	08/04/16	08/11/16	08/05/16	Pot Holes	Brown, Shirley	Cherry Rose Ln	District 4	Medium Priority
A	07:15:00	10:44:00		Closed	Manqino, Joe	Cherry Rose Ln		
	<b>Dur (hours)</b>	171.48		<b>pot hole right before you turn left on Cherry Rose Trail</b>				
23093	08/04/16	08/08/16	08/05/16	Trash Related	Brown, Shirley	Hwy 16 E		Medium Priority
A	07:18:00	08:40:00		Closed	Walker, Ashley	Hwy 16 E		
	<b>Dur (hours)</b>	97.37		<b>Old furniture needs picking up</b>				
23094	08/04/16	08/04/16	08/05/16	Limb Cutting	Brown, Shirley	Old Hwy 16	District 5	Medium Priority
A	08:49:00	13:24:00		Closed	Posey, Travis	Old Hwy 16		
	<b>Dur (hours)</b>	4.58		<b>Caller stated that tree limbs are hitting the top of the buses</b>				
23096	08/04/16	08/11/16	08/05/16	Limb Pickup	Brown, Shirley	Harbor Rd	District 1	Medium Priority
A	13:13:00	11:00:00		Closed	Atkinson, Murtha	Harbor Rd		
	<b>Dur (hours)</b>	165.78		<b>Limbs pick up</b>				
23097	08/04/16	08/09/16	08/05/16	Limb Pickup	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	13:14:00	07:14:00		Closed	Piqott, Gail	North Old Canton Rd		
	<b>Dur (hours)</b>	114.00		<b>Limbs pick up</b>				
23098	08/04/16	08/22/16	08/05/16	Limb Pickup	Brown, Shirley	Briqade Ave	District 3	Medium Priority
A	13:16:00	07:20:00		Closed	Saffold, Erika	Briqade Ave		
	<b>Dur (hours)</b>	426.07		<b>Limbs pick up [requesting for someone to call before she puts them out] and also her sidewalk is broken in front of mai</b>				
23100	08/04/16	08/09/16	08/05/16	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	15:50:00	07:15:00		Closed	James, Stacy	Covey Run		
	<b>Dur (hours)</b>	111.42		<b>Limbs pick up at this address in Lake Caroline</b>				

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23101	08/05/16	08/08/16	08/06/16	Down Tree	Brown, Shirley	Morgan Rd	District 5	Medium Priority
A	15:38:00	07:33:00		Closed	Dowdle, Margaret	Morgan Rd		
	<b>Dur (hours)</b>	63.92		<b>Reported tree down on road</b>				
23102	08/08/16	08/12/16	08/09/16	Limb Pickup	Brown, Shirley	Pear St	District 4	Medium Priority
A	07:34:00	08:09:00		Closed	Green, Teresa	Pear St		
	<b>Dur (hours)</b>	96.58		<b>Limbs pick up</b>				
23103	08/08/16	08/29/16	08/09/16	Limb Pickup	Brown, Shirley	Spike Ridge	District 1	Medium Priority
A	08:35:00	07:02:00		Closed	Seabrook, Chad	Spike Ridge		
	<b>Dur (hours)</b>	502.45		<b>Limbs pick up at this address in Deerfield</b>				
23104	08/08/16	08/12/16	08/09/16	Limb Cutting	Brown, Shirley	Barnes Rd	District 1	Medium Priority
A	12:36:00	08:10:00		Closed	Kim, Sheriff Deputy	Barnes Rd		
	<b>Dur (hours)</b>	91.57		<b>Called to report a low limb in the road</b>				
23105	08/08/16	08/18/16	08/09/16	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	14:18:00	15:28:00		Closed	Barfield, Terry	Quail Hollow		
	<b>Dur (hours)</b>	241.17		<b>Bags of limbs needs picking up at this address in Twin Cedars</b>				
23107	08/09/16	08/18/16	08/10/16	Limb Pickup	Brown, Shirley	Republic St	District 1	Medium Priority
A	11:56:00	07:00:00		Closed	Mccaskill, Joseph	Republic St		
	<b>Dur (hours)</b>	211.07		<b>Limbs pick up next to this address in Loss Rabbit</b>				
23109	08/09/16	08/17/16	08/10/16	Limb Pickup	Brown, Shirley	Fawn Cv	District 1	Medium Priority
A	15:06:00	06:58:00		Closed	McMillion, Gary	Fawn Cv		
	<b>Dur (hours)</b>	183.87		<b>Limbs pick up at this address in Deerfield</b>				
23115	08/10/16	08/11/16	08/11/16	Mowing	Brown, Shirley	Way Rd	District 5	Medium Priority
A	07:28:00	07:14:00		Closed	Robinson	Way Rd		
	<b>Dur (hours)</b>	23.77		<b>Requesting to have the grass cut. Says it have not been cut this cutting season</b>				
23116	08/10/16	08/18/16	08/11/16	Limb Pickup	Brown, Shirley	Parkfield Dr	District 4	Medium Priority
A	09:06:00	07:16:00		Closed	Unknown, Sule	Parkfield Dr		
	<b>Dur (hours)</b>	190.17		<b>Limbs pick up at this address in Ridgefield Sudv</b>				
23120	08/10/16	08/29/16	08/11/16	Trash Related	Brown, Shirley			Medium Priority
A	13:05:00	07:41:00		Closed	Little, Kay	Harvey Crossing		
	<b>Dur (hours)</b>	450.60		<b>microwave to be picked up</b>				

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23121	08/10/16	08/11/16	08/11/16	Other	Brown, Shirley	Gluckstadt Rd	District 3	Medium Priority
A	13:08:00	07:13:00		Closed	Brown, Warren	Gluckstadt Rd Canton 39046		
	<b>Dur (hours)</b>	18.08		<b>complaint about contractor emptying trash in driveway at 306 Gluckstadt Rd (Adcamp)</b>				
23124	08/10/16	08/18/16	08/11/16	Limb Pickup	Brown, Shirley	Bradfield Rd	District 4	Medium Priority
A	14:42:00	07:08:00		Closed	Ware, Charles	Bradfield Rd Madison 39110		
	<b>Dur (hours)</b>	184.43		<b>limbs to be picked up.</b>				
23125	08/10/16	08/11/16	08/11/16	Other	Brown, Shirley	Cobbville Dr E		Medium Priority
A	15:11:00	07:15:00		Closed	Johnson, Arthur	Cobbville Drive East Canton 39046		
	<b>Dur (hours)</b>	16.07		<b>cable exposed after ditching work done on Cobbville Drive East</b>				
23127	08/10/16	08/29/16	08/11/16	Culvert Installation	Brown, Shirley	Hwy 49	District 4	Medium Priority
A	15:17:00	11:27:00		Closed	Boutwell, Owen	Hwy 49		
	<b>Dur (hours)</b>	452.17		<b>Stated that Mr Jimmy with MDOT says his culvert is not the right size, and driveway is decaying; needs dirt or gravel; ca</b>				
23130	08/10/16	08/18/16	08/11/16	Limb Pickup	Brown, Shirley	Moss Rd	District 5	Medium Priority
A	15:31:00	07:07:00		Closed	Souherver, Mr	Moss Rd		
	<b>Dur (hours)</b>	183.60		<b>Limbs pick up</b>				
23131	08/11/16	08/29/16	08/12/16	Trash Related	Brown, Shirley	Gluckstadt Rd	District 3	Medium Priority
A	07:28:00	07:41:00		Closed	Carter, Yolanda	East Ridge Circle		
	<b>Dur (hours)</b>	432.22		<b>Gluckstadt Rd behind East Ridge Circle in Providence Subdivision, needs roadside cleaning especially in the ditches on tl</b>				
23133	08/11/16	08/29/16	08/12/16	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	09:29:00	07:04:00		Closed	Thompkins, Nadene	Beaver Bend		
	<b>Dur (hours)</b>	429.58		<b>Limbs pick up at this address in Deerfield, lot next to this address.</b>				
23134	08/11/16	08/29/16	08/12/16	Limb Pickup	Brown, Shirley	Clarkdell Rd	District 1	Medium Priority
A	12:42:00	07:04:00		Closed	Matt	Clarkdell Rd Madison 39110		
	<b>Dur (hours)</b>	426.37		<b>limbs to be picked up</b>				
23136	08/11/16	08/15/16	08/12/16	Pot Holes	Brown, Shirley	Conway Rd	District 5	Medium Priority
A	14:58:00	15:39:00		Closed	Thomas, Michael	Conway Rd		
	<b>Dur (hours)</b>	96.68		<b>Two huge potholes in front of his home</b>				
23137	08/12/16	08/18/16	08/13/16	Limb Pickup	Brown, Shirley	Marshas Way	District 1	Medium Priority
A	08:25:00	07:16:00		Closed	Caller	Marshas Way Canton 39046		
	<b>Dur (hours)</b>	142.85		<b>limb pickup</b>				

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23138	08/12/16	08/18/16	08/13/16	Limb Pickup	Brown, Shirley	Plantation Dr	District 3	Medium Priority
A	13:26:00	07:08:00		Closed	Poole, Ron	Plantation Dr		
	<b>Dur (hours)</b>	137.70			<b>Limbs pick up at this address in Cherry Hill Sudv</b>			
23139	08/12/16	08/24/16	08/13/16	Culvert Repair	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	13:27:00	19:08:00		Closed	Johnson, Jeanie	Yandell Rd		
	<b>Dur (hours)</b>	389.68			<b>Culvert is broke on both ends, hard to turn in with vehicle</b>			
23140	08/12/16	08/18/16	08/13/16	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	13:29:00	07:07:00		Closed	Tharpe, Chris	Brierfield Dr		
	<b>Dur (hours)</b>	137.63			<b>Limbs pick up at this address in Hartfield Sudv</b>			
23143	08/12/16	08/29/16	08/13/16	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	15:34:00	07:05:00		Closed	Unknown	Beaver Bend		
	<b>Dur (hours)</b>	399.52			<b>Limbs pick up in Deerfield Sudv all over</b>			
23144	08/15/16	08/29/16	08/16/16	Limb Pickup	Brown, Shirley	Rocky Hill Rd	District 5	Medium Priority
A	09:08:00	07:05:00		Closed	unkown	896/847 Rocky Hill Rd		
	<b>Dur (hours)</b>	333.95			<b>Limbs pick up at these addresses [896/847/906]</b>			
23145	08/15/16	08/29/16	08/16/16	Limb Pickup	Brown, Shirley	Charleston Ln	District 4	Medium Priority
A	09:19:00	07:05:00		Closed	Stewart, Sam	Charleston Ln		
	<b>Dur (hours)</b>	333.77			<b>Limbs pick up at this address in Lake Caroline Sudv</b>			
23147	08/15/16	08/18/16	08/16/16	Limb Pickup	Brown, Shirley	Parkfield Dr	District 4	Medium Priority
A	13:26:00	07:07:00		Closed	Ochai, Sule	Parkfield Dr		
	<b>Dur (hours)</b>	65.68			<b>Limbs pick up at this address in Ridgfield Sudv</b>			
23148	08/15/16	08/29/16	08/16/16	Limb Pickup	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	13:28:00	07:05:00		Closed	Dickerson, Donnie	Savannah Bend		
	<b>Dur (hours)</b>	329.62			<b>Limbs pick up at this address in Lake Caroline Sudv</b>			
23153	08/16/16	08/18/16	08/17/16	Limb Pickup	Brown, Shirley	Fairchild Cv	District 1	Medium Priority
A	10:07:00	07:06:00		Closed	Booker, Yomina	Fairchild Cv		
	<b>Dur (hours)</b>	44.98			<b>Limbs pick up at this address in Bradshire Ridge</b>			
23154	08/16/16	08/22/16	08/17/16	Limb Pickup	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	10:09:00	07:18:00		Closed	Jr, Walter	Cedar Hill Rd		
	<b>Dur (hours)</b>	141.15			<b>Limbs pick up</b>			

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23155	08/16/16	08/16/16	08/17/16	Pot Holes	Brown, Shirley	Robinson Springs Rd	District 3	Medium Priority
A	10:49:00	07:18:00		Closed	Taylor, Jennifer	Hwy 22 Canton		
	<b>Dur (hours)</b>	3.52		<b>Pothole on Robinson Springs Rd. at the Mt. Olive Church</b>				
23157	08/16/16	08/29/16	08/17/16	Limb Cutting	Brown, Shirley			Medium Priority
A	12:46:00	06:58:00		Closed	Morgan	Morgan Rd Canton		
	<b>Dur (hours)</b>	306.20		<b>Needs road mowed and limbs picked up out of the ditches all along the road and on the county section of Finney Road.</b>				
23158	08/16/16	08/16/16	08/17/16	Mowing	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	13:52:00	07:20:00		Closed	Hudson, Joanne	Pisgah Bottom Rd		
	<b>Dur (hours)</b>	6.53		<b>Wanting to know when grass gone be mowed</b>				
23160	08/17/16	08/29/16	08/18/16	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	13:26:00	07:06:00		Closed	Smith, Roger	Oak Trail		
	<b>Dur (hours)</b>	281.67		<b>Needs a big log picked up</b>				
23162	08/17/16	08/18/16	08/18/16	Limb Pickup	Brown, Shirley	Plantation Dr	District 3	Medium Priority
A	13:58:00	07:06:00		Closed	McKinney, Dan	Plantation Drive Madison 39110		
	<b>Dur (hours)</b>	17.13		<b>limb pickup</b>				
23167	08/18/16	08/29/16	08/19/16	Limb Pickup	Brown, Shirley	Church Ln	District 5	Medium Priority
A	11:46:00	07:07:00		Closed	Perry, Trinetta	Church Ln		
	<b>Dur (hours)</b>	259.35		<b>Limbs pick up</b>				
23169	08/18/16	08/29/16	08/19/16	Limb Pickup	Brown, Shirley	Twelve Oaks Rd	District 4	Medium Priority
A	11:54:00	07:08:00		Closed	Wilsdon, Rosie	182 Twelve Oaks Rd		
	<b>Dur (hours)</b>	259.23		<b>Need limbs picked up</b>				
23172	08/18/16	08/22/16	08/19/16	Culvert Repair	Brown, Shirley			Medium Priority
A	13:35:00	07:58:00		Closed	Miles, Anthony	Lizzie Lane Canton 39046		
	<b>Dur (hours)</b>	90.38		<b>dissatisfied with his driveway repair...says his water meter is covered up and it looks bad.</b>				
23175	08/19/16	08/29/16	08/20/16	Limb Pickup	Brown, Shirley	Katherine Dr	District 3	Medium Priority
A	15:00:00	07:08:00		Closed	Mabry, Malissa	Katherine Dr		
	<b>Dur (hours)</b>	232.13		<b>Limbs pick up on this street, it's not an address it's an empty lot, caller stated that you can't miss it</b>				
23176	08/19/16	08/29/16	08/20/16	Limb Pickup	Brown, Shirley	Parkfield Dr	District 4	Medium Priority
A	15:09:00	07:09:00		Closed	Unknown	Parkfield Dr		
	<b>Dur (hours)</b>	232.00		<b>Limbs pick up</b>				

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23177	08/19/16	08/29/16	08/20/16	Limb Pickup	Brown, Shirley	Charleston Ln	District 4	Medium Priority
A	15:18:00	07:09:00		Closed	Walton, Martha	Charleston Ln		
	<b>Dur (hours)</b>	231.85		<b>Limbs pick up</b>				
23178	08/19/16	08/29/16	08/20/16	Limb Pickup	Brown, Shirley	Hartfield Dr	District 3	Medium Priority
A	15:21:00	07:09:00		Closed	Malley, Ben	Hartfield Dr		
	<b>Dur (hours)</b>	231.80		<b>Limbs, debris pick up</b>				
23186	08/22/16	08/29/16	08/23/16	Limb Pickup	Brown, Shirley	Charleston Ln	District 4	Medium Priority
A	12:54:00	07:11:00		Closed	Thornton, Maxie	Charleston Lane Madison 39110		
	<b>Dur (hours)</b>	162.28		<b>Needs limb pickup.</b>				
23187	08/22/16	08/29/16	08/23/16	Limb Pickup	Brown, Shirley	Northshore Way	District 3	Medium Priority
A	10:12:00	07:12:00		Closed	Skinner, Vickie	Northshore Way Madison 39110		
	<b>Dur (hours)</b>	165.00		<b>limb pickup</b>				
23203	08/24/16	08/30/16	08/25/16	Culvert Repair	Brown, Shirley	Ancient Oaks Dr	District 3	Medium Priority
A	14:31:00	07:15:00		Closed	Perkins, Beth	Ancient Oaks Dr		
	<b>Dur (hours)</b>	136.73		<b>Culvert repaired, due to driveway flooding, ditches needs dugging out causing driveway to wash out</b>				
23222	08/29/16	08/30/16	08/30/16	Pot Holes	Brown, Shirley	Gluckstadt Rd	District 3	Medium Priority
A	08:41:00	07:40:00		Closed	Hull, Latisha	Gluckstadt Rd		
	<b>Dur (hours)</b>	22.98		<b>Pothole on Gluckstadt Rd, before you get to Ptovidence Sudv</b>				

### 66 Closed - Requests Closed on or prior to Target Date



## Closed Request Analysis

### Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23082	08/02/16	08/29/16	08/03/16	Signage Installation	Brown, Shirley	Yandell Rd	District 1	Medium Priority
F	12:57:00	07:38:00		Closed	Sheriff, Deputy	Yandell Rd		
	<b>Dur (hours)</b>	642.68		<b>Speed limit signs are bent over/down from Hwy 51 to the school</b>				

1 Closed - Requests Closed after the Target Date

## Closed Request Analysis

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Closed - Requests Closed after the Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	

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Total Requests: 67